

Network Indoor Station

Configuration Guide



Legal Information

User Manual

©2019 Hangzhou Hikvision Digital Technology Co., Ltd.

About this Manual

This Manual is subject to domestic and international copyright protection. Hangzhou Hikvision Digital Technology Co., Ltd. ("Hikvision") reserves all rights to this manual. This manual cannot be reproduced, changed, translated, or distributed, partially or wholly, by any means, without the prior written permission of Hikvision.

Please use this user manual under the guidance of professionals.

Trademarks

HIK VISION and other Hikvision marks are the property of Hikvision and are registered trademarks or the subject of applications for the same by Hikvision and/or its affiliates. Other trademarks mentioned in this manual are the properties of their respective owners. No right of license is given to use such trademarks without express permission.

Disclaimer

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, HIKVISION MAKES NO WARRANTIES, EXPRESS OR IMPUED, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, REGARDING THIS MANUAL. HIKVISION DOES NOT WARRANT, GUARANTEE, OR MAKE ANY REPRESENTATIONS REGARDING THE USE OF THE MANUAL, OR THE CORRECTNESS, ACCURACY, OR RELIABILITY OF INFORMATION CONTAINED HEREIN. YOUR USE OF THIS MANUAL AND ANY RELIANCE ON THIS MANUAL SHALL BE WHOLLY AT YOUR OWN RISK AND RESPONSIBILITY.

REGARDING TO THE PRODUCT WITH INTERNET ACCESS, THE USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS. HIKVISION SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, HIKVISION WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED.

SURVEILLANCE LAWS VARY BY JURISDICTION. PLEASE CHECK ALL RELEVANT LAWS IN YOUR JURISDICTION BEFORE USING THIS PRODUCT IN ORDER TO ENSURE THAT YOUR USE CONFORMS THE APPLICABLE LAW. HIKVISION SHALL NOT BE LIABLE IN THE EVENT THIS PRODUCT IS USED WITH ILLEGITIMATE PURPOSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW. THE LATER PREVAILS.

i

Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
1 Danger	Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury.
Caution	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
Note Note	Provides additional information to emphasize or supplement important points of the main text.

Contents

L	Local Operation 1
	1.1 Activate Indoor Station 1
	1.2 Configuration Settings 1
	1.2.1 Set Indoor Station Network Parameters 1
	1.2.2 Set SIP Server 2
	1.2.3 Set Linked Device IP 2
	1.2.4 Set Indoor Station No 3
	1.2.5 Add Camera 4
	1.2.6 Zone and Alarm Settings 4
	1.3 Password Settings 6
	1.4 Synchronize Time 7
	1.5 Sound Settings 7
	1.6 Restore Indoor Station 8
	1.7 System Maintenance 8
	1.8 Linked to the Mobile Client
2	1.8 Linked to the Mobile Client
2	
2	Remote Operation via the client software 10
2	Remote Operation via the client software
2	Remote Operation via the client software
2	Remote Operation via the client software
2	Remote Operation via the client software 10 2.1 Activate Device Remotely 10 2.2 Device Management 11 2.2.1 Add Video Intercom Devices 11 2.2.2 Modify Network Information 12
2	Remote Operation via the client software 10 2.1 Activate Device Remotely 10 2.2 Device Management 11 2.2.1 Add Video Intercom Devices 11 2.2.2 Modify Network Information 12 2.2.3 Reset Password 13
2	Remote Operation via the client software 10 2.1 Activate Device Remotely 10 2.2 Device Management 11 2.2.1 Add Video Intercom Devices 11 2.2.2 Modify Network Information 12 2.2.3 Reset Password 13 2.3 System Configuration 13
2	Remote Operation via the client software 10 2.1 Activate Device Remotely 10 2.2 Device Management 11 2.2.1 Add Video Intercom Devices 11 2.2.2 Modify Network Information 12 2.2.3 Reset Password 13 2.3 System Configuration 13 2.4 Remote Configuration 14
2	Remote Operation via the client software 10 2.1 Activate Device Remotely 10 2.2 Device Management 11 2.2.1 Add Video Intercom Devices 11 2.2.2 Modify Network Information 12 2.2.3 Reset Password 13 2.3 System Configuration 13 2.4 Remote Configuration 14 2.4.1 System 14
2	Remote Operation via the client software 10 2.1 Activate Device Remotely 10 2.2 Device Management 11 2.2.1 Add Video Intercom Devices 11 2.2.2 Modify Network Information 12 2.2.3 Reset Password 13 2.3 System Configuration 13 2.4 Remote Configuration 14 2.4.1 System 14 2.4.2 Video Intercom 17

2.5.2 Person Management 2

1 Local Operation

1.1 Activate Indoor Station

You can only configure and operate the indoor station after creating a password for the device activation.

Steps

- Power on the device. It will enter the activation page automatically.
- 2. Create a password and confirm it.
- 3. Tap OK to activate the indoor station.



We highly recommend you to create a strong password of your own choosing (using a minimum of 8 characters, including at least three kinds of following categories: upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

1.2 Configuration Settings

Configuration settings is required before starting using the indoor station. It is necessary to set the indoor station network, room No., linked devices, device time display, and so on.

1.2.1 Set Indoor Station Network Parameters

Network connection is mandatory for the use of the indoor station. Set the network parameters after activating the indoor station. Only when the IP address of the indoor station is in the same network segment as other devices, it can work properly in the same system.

Steps

i Note

The default IP address of the indoor station is 192.0.0.64.

Two ways are available for you to set IP address: DHCP, and set IP address manually.

 Tap Settings → □ → Configuration → □ to enter the network settings page.

i Note

Default admin password is 888999.



Figure 1-2 Network Settings

Enable DHCP, then the indoor station can search and get an IP address automatically.



Skip the following steps if you have enabled DHCP.

3. Set the IP address manually.

1.2.2 Set SIP Server

A SIP server connection is required and necessary for the indoor station to guarantee the connection between the indoor station and the management center (master station) in the same video intercom system. 2 types of SIP protocol are available for the indoor station: Private Protocol, and Standard Protocol.



- Rebooting the indoor station is required when you switch the SIP protocol between the private SIP protocol and the standard SIP protocol.
- All linked device IP should be configured again after you change the SIP protocol type.
- The indoor extension does not support SIP sever settings.

1.2.3 Set Linked Device IP

Linked network parameters refers to the network parameters of devices (like door station, doorphone, master station, center, etc.), to which the indoor station is linked. Linked devices for the indoor station refers to door station, center, master station, and doorphone.

With the private SIP protocol, intercom can be realized only when all these devices are in the same network segment with the indoor station

With the standard SIP protocol, intercom can be realized when all these devices support the standard SIP protocol.

Steps



- The doorphone does not support adding with the standard SIP protocol.
- · Here take door station network settings as example.
- Tap Settings → □ → Configuration → □ to enter the device management page.



Default admin password is 888999.



Figure 1-3 Device Management (Private SIP)



Figure 1-4 Device Management (Standard SIP)

Tap Main Door Station to pop up the device information dialog.



Figure 1-5 Device Information

Restore the door station via indoor station.

Sync Tap ⊚ to restore the parameters of the door station.

Tap ⊚ to restore the parameters of the door station.

Tap ⊚ to synchronize the language of door station to indoor station.

3. Select the device to link. Edit the network parameters.

1.2.4 Set Indoor Station No.

Indoor station No. and the indoor extension No. are numbers, which can be dialed by other devices to call the indoor station and the indoor extension in an intercom system. The indoor station No., is composed of the floor No. and the room No. The indoor extension No. Should be a numeric from 1 to 5.

Up to 5 indoor extensions can be set for 1 indoor station.

Steps

Tap Settings → □ → Configuration → □ to enter the indoor station No. settings page.



Default admin password is 888999.



Figure 1-6 Set Indoor Station No.

- Select Indoor Station to set the indoor station No. (Room No.) and the floor No.
- **3.** Select **Indoor Extension** to set the indoor extension No. and the room name.

1.2.5 Add Camera

Steps

 Tap Settings → □ → Configuration → □ to enter the device management page.



Default admin password is 888999.

2. Tap + to pop up the dialog box.



Figure 1-7 Add Camera

- 3. Enter the device name and IP address.
- 4. Enter the password of the camera.
- 5. Tap OK to add the camera.

1.2.6 Zone and Alarm Settings

Zone Settings

You can set the zone type, alarm type and delay time and other parameters of 8 zones.

Before You Start

Tap Settings → Preference to enable Alarm.



Arming status page and zone settings page are hidden by default. You should enable alarm function first.

1. Tap Settings → ■ to enter the zone settings page.



Figure 1-8 Zone Settings

- 2. Press a zone to pop up the zone editing dialogue box.
- Set the zone type, alarm type, status of arming status, entering delay, and exiting delay.
- **4.** Tap **OK** to save the settings.



- 7 zone types are selectable: Panic Button, Door Magnetic, Smoke Detector, Active Infrared, Passive Infrared, Gas Detector, and Doorbell.
- 3 alarm types are selectable: 24h Alarm, Instant Alarm, and Delay Alarm.
- Set the alarm type as 24h alarm, and the zone will be armed for 24h.
 - Set the alarm type as instant alarm, and the zone will alarm once it's triggered.

 Set the alarm type as delay alarm, and you should set the
- entering delay duration and exiting delay duration.
 Both the entering delay duration and the exiting delay duration are from 30s to 60s.
- For Gas Detector and Smoke Detector, the alarm type is set as default 24h alarm. The alarm type of them can not be changed.

Arming Mode Settings

4 arming modes can be configured: stay mode, away mode, sleeping mode and custom mode.

Before You Start

Tap Settings → Preference to enable Alarm.

Steps



Arming status page and zone settings page are hidden by default. You should enable alarm function first.

- 1. Tap Settings → to enter the arming mode settings page.
- Tap Stay Mode, Away Mode, Sleeping Mode, or Custom to enter the page.



Figure 1-9 Arming Mode Settings

3. Arm the selected zone.



- · Zones are configurable on the arming mode page.
- 24H alarm zone including smoke detector zone and gas detector zone will be triggered even if they are disabled.
- Arming mode settings should be configured with the settings of arming status on the user page of the device.

1.3 Password Settings

You can edit the admin password (configuration password), duress code, unlock password and arm/disarm password of the indoor station.

You can edit the admin password (configuration password) and arm/disarm password of the indoor extension.

Steps

- Tap Settings → □ → Password to enter the password settings page.
- 2. Tap Admin, Unlock, Arm/Disarm, or Duress Code to pop up the password settings dialog box.

Admin

The admin password is required. The admin password is used to configure parameters.

Unlock

Enter the unlock password and room No. on the door station to open the door.

Arm/Disarm

Arm or disarm the zone for the indoor station by entering the arm/disarm password.



Arm/Disarm settings page is hidden by default. Tap **Settings**→ ■ → **Preference** to enable **Alarm**, you can set the arm/
disarm password.

Duress Code

When you are hijacked and forced to open the door, you can enter the duress code. An alarm will be triggered to notify the management center secretly.



The duress code and the unlock password cannot be the same.

- 3. Enter the old password.
- 4. Create a new password and confirm it.
- 5. Tap OK to save the settings.

i Note

- The default admin password (configuration password) is 888999.
- The default arm/disarm password, and scene password are 123456.
- Indoor Extension only supports admin password and arm/ disarm password.

1.4 Synchronize Time

Steps

Tap Settings → □ → Configuration → Local Information →
 Sync Time to enter the time synchronization page.



Figure 1-10 Sync Time

- 2. Enable Enable NTP.
- Set the synchronizing interval, enter the IP address/domain of NTP server and port No., and select the time zone.



The default unit of synchronizing interval is minute.

1.5 Sound Settings

You can set the ringtone, ring duration, call forwarding time, volume of microphone and loudspeaker, enable/disable touch sound and auto-answer function on call settings page.

Steps

Tap Settings → to enter the call settings page.



Figure 1-11 Call Settings

2. Set corresponding parameters.

Ringtone

There are 3 ringtones by default, and you can custom and import at most 4 ringtones via Batch Configuration Tool or iVMS-4200 Client Software.

Ring Duration: The maximum duration of indoor station when it is called without being accepted. Ring duration ranges from 30s to 60s.

Call Forwarding (Time)

The ring duration limit beyond which the call is automatically forwarded to eh mobile phone designated by the resident. Call forwarding (time) ranges from 0s to 20s.

Auto-answer

After enabling the auto-answer function, the visitor can leave the voice message to the indoor station from the door station, the master station, or the client software.



- Auto-answer function is only available to 8-series indoor stations with TF card function and 6-series indoor stations.
- Indoor Extension does not support the ring duration settings, call forwarding settings, or auto-answer function.

1.6 Restore Indoor Station

Steps

 Tap Settings → ■ → Configuration → ■ to enter the restore default settings page.



Figure 1-12 Restore Default Settings

- Tap Restore Default Settings to restore the default settings and reboot the system.
- Tap Restore All to restore all parameters and reboot the system.

1.7 System Maintenance

You can format or install TF card, clear the screen, view the version information of the indoor station and reboot the system on the system maintenance page.

Tap **Settings** \rightarrow **to** enter the system maintenance page.

Format or Install TF Card

Tap TF Card to format the TF card.

Clear Screen

Enable Clear Screen to clear the screen.



After enabling Clear Screen function, press and hold the Unlock key to exit the clear screen mode.

Reboot Device

Tap Reboot Device to reboot the system.

Language

Tap **System Language** to change the system language.



The indoor station supports 12 languages.

Brightness Adjustment

Tap + or - to adjust the brightness.



Figure 1-13 Brightness Adjustment

Preference

Tap Preference to enter the preference page.

Enable Call Elevator and Alarm.

Upgrade Device

Tap Configuration → to enter the restore default settings page.

Tap Upgrade to get the upgrade package.

Do Not Disturb

Tap Settings → I to enter the call settings page.

Tap Do Not Disturb to choose Close, All Day or Schedule.



If you choose the **Schedule**, you should set the start time and end time

1.8 Linked to the Mobile Client

Steps

 Tap Settings → ■ → Hik-Connect Service to enter the settings page.



Figure 1-14 Hik-Connect Server Settings

- 2. Enable Enable Hik-Connect Service.
- 3. Edit LBS Server and Verification Code.

i Note

Verification code is used to add the device to mobile client.

 Optional: Scan QR code on the screen to add the device to the mobile client.

2 Remote Operation via the client software

The Video Intercom module provides remote control and configuration on video intercom products via the iVMS-4200 client software.

2.1 Activate Device Remotely

You can only configure and operate the indoor station after creating a password for the device activation.

Before You Start

Default parameters of indoor station are as follows:

Default IP Address: 192.0.0.64.

Default Port No.: 8000.Default User Name: admin.

Steps

- Run the client software, enter Device Management, check the Online Device area.
- 2. Select an inactivated device and click the Activate.
- 3. Create a password, and confirm the password.

i Note

We highly recommend you to create a strong password of your own choosing (using a minimum of 8 characters, including at least three kinds of following categories: upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

4. Click OK to activate the device.

2.2 Device Management

Device management includes device activation, adding device, editing device, and deleting device, and so on.

After running the iVMS-4200, video intercom devices should be added to the client software for remote configuration and management.

2.2.1 Add Video Intercom Devices

Steps



- You can add at most 512 indoor stations and master stations in total to the client, and add at most 16 door stations to the client.
- For video intercom devices, you are required to create the password to activate them before they can be added to the software and work properly.
- You can add online video intercom devices, and add them manually. Here take adding online video intercom devices as example.
- 2. Click the Device tap.
- On the Device Type panel on the right, you can select Hikvision Device to add video intercom devices.
- 4. The active online devices in the same local subnet with the client software will be displayed on the Online Device area. You can click Refresh Every 60s to refresh the information of the online devices.



Figure 2-1 Online Device List



To add online devices to the software, you are required to change the device IP address to the same subnet with your computer first.

- 5. Select the devices to be added from the list.
- 6. Click Add to Client to open the device adding dialog box.
- 7. Input the required information.

Nickname

Edit a name for the device as you want.

Address

Input the device's IP address. The IP address of the device is obtained automatically in this adding mode.

Port

Input the device port No. The default value is 8000.

User Name

Input the device user name. By default, the user name is admin.

Password

Input the device password. By default, the password is 12345.

- 8. Optional: You can check the checkbox Export to Group to create a group by the device name. All the channels of the device will be imported to the corresponding group by default. The client also provides a method to add the offline devices. Check the checkbox Add Offline Device, input the required information and the device channel number and alarm input number, and then click Add. When the offline device comes online, the software will connect it automatically.
- 9. Click Add to add the device.



Figure 2-2 Add Device by IP Address



- Add Multiple Online Devices: If you want to add multiple online devices to the client software, click and hold Ctrl key to select multiple devices, and click Add to Client to open the device adding dialog box. In the pop-up message box, enter the user name and password for the devices to be added.
- Add All the Online Devices: If you want to add all the online devices to the client software, click Add All and click OK in the pop-up message box. Then enter the user name and password for the devices to be added.

2.2.2 Modify Network Information

Select the device from the online list, click **Modify Netinfo**, and then you can modify the network information of the selected device.



Figure 2-3 Modify Network Information



You should enter the admin password of the device in the **Password** field of the pop-up window to modify the parameters.

2.2.3 Reset Password

According to the different video intercom devices, the software provides two different methods for restoring the default password or resetting the password. Select the device from the online device list, click **Reset Password**.

Steps

1. Click Export to save the device file on your computer.



Figure 2-4 Reset Password

- 2. Send the file to our technical engineers.
- 3. Reset password.
 - This choice is available to door stations.
 - Our technical engineer will send you a file to you. After receiving a file from the technical engineer, select **Import File** from Key Importing Mode drop-down list and click ... to import the file.
 - This choice is available to available to indoor stations and master stations.
 - Click **Import** and select the file received from the technical engineer.
- Input new password in text fields of Password and Confirm Password.
- 5. Click OK to reset the password.



We highly recommend you to create a strong password of your own choosing (using a minimum of 8 characters, including at least three kinds of following categories: upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

2.3 System Configuration

You can configure the video intercom parameters accordingly.

Steps

Click Control Panel → Maintenance and Management →
 System Configuration → Video Intercom to enter the system
 configuration page.

2. Click Video Intercom to enter the Video Intercom Setting page.

3. Input the required information.

Ringtone

Click ... and select the audio file from the local path for the ringtone of indoor station. Optionally, you can click $*^{ij}$ for a testing of the audio file.

Max. Ring Duration

Input the maximum duration of the ringtone, ranging from 15 seconds to 60 seconds.

Max. Speaking Duration with Indoor Station

Input the maximum duration of speaking with the indoor station, ranging from 120 seconds to 600 seconds.

Max. Speaking Duration with Door Station

Input the maximum duration of speaking with the door station, ranging from 90 seconds to 120 seconds.

Click Save to save the settings.



Figure 2-5 System Configuration

2.4 Remote Configuration

In the device list area, select a device and click **Remote Configuration** to enter the remote configuration page.

2.4.1 System

Click **System** on the remote configuration page to display the device information: Device Information, General, Time, System Maintenance, User, and RS-485.

Device Information

Click Device Information to enter device basic information page. You can view basic information (the device type, and serial No.), and version information of the device.



Figure 2-6 Device Information

General

Click **General** to enter device general parameters settings page. You can view and edit the device name and device ID.



Figure 2-7 General

Time

Click Time to enter the device time settings page.



Figure 2-8 Synchronize Time

Select ${\bf Time\ Zone}$ or ${\bf Enable\ NTP}$. Click ${\bf Save}$ to save the time settings.

- Time Zone
 - Select a time zone from the drop-down list menu.
 - Click the Synchronization.
- NTP
 - Check the checkbox of Enable NTP to enable NTP.
 - Enter the server address, NTP port, and synchronization interval.
- DST
 - Check the checkbox of Enable DST to enable DST.
 - Enter the start time and end time of DST, and set the DST bias.



The default port No. is 123.

System Maintenance

Click System Maintenance to enter the page.

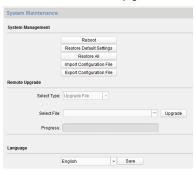


Figure 2-9 System Maintenance

- Click Reboot and the system reboot dialog box pops up. Click Yes to reboot the system.
- Click Restore Default Settings to restore the default parameters.
- Click Restore All to restore all parameters of device and reset the device to inactive status.



- Click Restore Default Settings, all default settings, excluding network parameters, will be restored.
- Click Restore All, all default settings, including network parameters, will be restored. The device will be reset to inactivated status.
- Click Import Configuration File and the import file window pops up. Select the path of remote configuration files. Click Open to import the remote configuration file. The configuration file is imported and the device will reboot automatically.
- Click Export Configuration File and the export file window pops up. Select the saving path of remote configuration files and click Save to export the configuration file.
- Click ... to select the upgrade file and click Upgrade to remote upgrade the device. The process of remote upgrade will be displayed in the process bar.
- Select a language, and click Save to change the device system language.



- The device supports 5 languages: English, Russian, French, Portuguese, and Spanish.
- Rebooting the device is required after you change the system language.

User

Click **User** to enter the user information editing page. Select the user to edit and click **Modify** to enter the user parameter page.

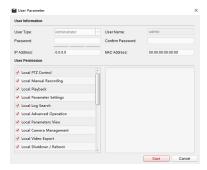


Figure 2-10 User Page



- The new password and confirm password should be identical.
- After editing the password of device, click refresh button from the device list, the added device will not be there. You should add the device again with new password to operate the remote configuration.

RS-485

Click **RS485** to enter the RS-485 settings page. You can view and edit the RS-485 parameters of the device.



Figure 2-11 RS-485 Settings



For indoor station and master station, there are 3 choices for the working mode: transparent channel, disable, and custom.

2.4.2 Video Intercom

Click **Video Intercom** on the remote configuration page to enter the video intercom parameters settings: Device Number Configuration, Time Parameters, Password, Zone Configuration, IP Camera Information, and Volume Input and Output Configuration, and so on.

Device ID Configuration

Steps

1. Click ID Configuration to enter device ID configuration page.



Figure 2-12 ID Configuration

- Select the device type from the drop-down list, and set the corresponding information.
- 3. Click Save to enable the device number configuration.

Time Parameters

Steps

1. Click Time Parameters to enter time parameters settings page.



Figure 2-13 Time Parameters

Configure the maximum ring duration, maximum live view time, and call forwarding time.

3. Click Save.



- Maximum ring duration is the maximum duration of indoor station when it is called without being received. The range of maximum ring duration varies from 30s to 60s.
- Maximum live view time is the maximum time of playing live view of the indoor station. The range of maximum live view time varies from 10s to 60s.
- Call forwarding time refers to the ring duration limit beyond which the call is automatically forwarded to the mobile phone designated by the resident. The range of call forwarding time varies from 0s to 20s.
- For indoor extension, it only requires setting the maximum live view time.

Password

Click Password to enter password changing page.



Figure 2-14 Password

For indoor station, you can change the admin password, arm/disarm password, unlock password and duress code.

For indoor extension, only admin password and arm/disarm password need to be configured.

Zone

Steps

1. Click Zone Alarm to enter the zone settings page.



Figure 2-15 Zone Alarm

- 2. Select a zone type from the drop-down list menu.
- 3. Select an alarm mode from the drop-down list menu.
- 4. Set the zone status: NO or NC.
- 5. Set the entering delay, and exiting delay.
- 6. Select triggers.
- 7. Click Save to enable zone settings.



- 7 zone types are supported: Emergency Switch, Door Magnetic Switch, Smoke Detector, Active IR Detector, Passive IR Detector, Combustible Gas Detector, and DoorBell Switch.
- 3 types of alarm mode are supported: Instant Alarm, 24H Alarm, and Delay Alarm.
- When the zone type is set to be Instant Alarm, only under arming mode, the indoor station will receive alarm message when the detector is triggered. Under disarming mode, it will not receive alarm message when the detector is triggered.
- When the zone type is set to be 24H Alarm, the indoor station will receive alarm message when the detector is triggered no matter it is under arming mode or disarming mode.
- When the zone type is set to be Delay Alarm, only under arming mode, the indoor station will receive alarm message when the detector is triggered. Under disarming mode, it will not receive alarm message when the detector is triggered.
- After setting enter delay time, if OK is pressed within the enter delay time after the alarm, the alarm event will not be uploaded to the management center; if OK is not pressed within the enter delay time after the alarm, the alarm event will be uploaded to the management center.
- The exit delay is the time between you enable the arming mode and the arming takes effect.

IP Camera Information

You can add, delete and modify cameras that can be added to the video intercom products, with two ways of getting stream: direct or URL. By exporting and importing the added device information, you can edit added devices parameters in batch.

Add Camera

Steps

 Click IP Camera Information to enter IP camera information page.



Figure 2-16 IP Camera Information

- 2. Click Add to pop up the device adding dialog box.
- Enter corresponding information (device name, IP address, port No., user name, password, etc.), and click OK.



Indoor extension does not support this function.

Export and Import Added Device Information

Steps

- 1. Click Export to export the added device information file.
- 2. Edit parameters of added devices in batch in the exported file.
- Click Import to pop up importing box, and open the edited added device information file.

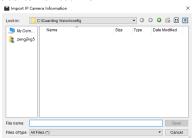


Figure 2-17 Import Added Device Information

Volume Input and Output

Steps

 Click Volume Input/Output to enter the volume input and output page.



Figure 2-18 Volume Input and Output

- Slide the slider to adjust the volume input, volume output and talk volume.
- 3. Click Save to enable the settings.

Ring Import

Steps

1. Click Ring Import to enter the ring configuration page.



Figure 2-19 Ring Import

2. Click + to add the ring, and click x to delete the imported ring.



- The ring to be imported should be in the way format, and the size of the ring cannot be larger than 300k.
- Up to 4 rings can be added.

Deploy Info

Click **Deploy Info**, you can get the deploy informations.



Figure 2-20 Deploy Info

SIP Protocol Settings

Click Intercom Protocol to enter the SIP settings page.

2 types of SIP protocol are available: Private Protocol, and standard SIP protocol.



Figure 2-21 SIP Protocol

Incoming Call Linkage

Enter a short description of your task here (optional).

Steps

1. Click Incoming Call Linkage to enter configuration the page.



Figure 2-22 Incoming Call Linkage

2. Enable and select triggers.

When the calling incoming, the alarm you linked will be triggered.

2.4.3 Network

Local Network Configuration

Steps

 Click Local Network Configuration to enter local network configuration page.



Figure 2-23 Local Network Configuration

- Enter the local IP address, subnet mask, gateway address, and port No.
- 3. Click Save to enable the settings.



- The default port No. is 8000.
- After editing the local network parameters of device, you should add the devices to the device list again.

Linked Devices Network Configuration

In the linked devices network configuration page, you can configure the network parameters of master stations, SIP servers and management centers of the same LAN. The devices can be linked to the door station and realize the linkage between these devices.

Steps

 Click Linked Network Configuration to enter linked network configuration page.



Figure 2-24 Linked Network Configuration

- Enter the master station IP address, (main) door station IP address, SIP server IP address, management center IP address, and doorphone IP address.
- 3. Select the main door station type from the drop-down list.
- 4. Click Save to enable the settings.



- After adding master station IP Address, the linkage between indoor station and master station can be realized.
- After adding the door station IP Address, the video intercom between indoor stations of same building can be realized.
- After adding SIP Server Address IP, the video intercom of same community: video intercom between indoor stations of different building, calling indoor station from outer door station and video intercom between management center and indoors.
- After adding management center IP Address, the events can be uploaded to the management center.
- For indoor extension, only parameter about the main indoor station should be configured.

DNS Settings

The indoor station supports 2 DNS address.

Click **Advanced Settings** to enter DNS address settings page. Edit the IP address and click **Save**.



Figure 2-25 DNS Settings

Configure Mobile Client Connection

Configure **Hik-Connect** server parameters before viewing videos via mobile client.

Before You Start

Make sure the indoor station connects to the network.

Steps

- 1. Click Hik-Connect to enter configuration page.
- 2. Enable Enable Hik-Connect Access.
- 3. Enable Custom and edit Service Address

- 4. Enter the Verification Code.
- 5. Click Save.

2.5 Person and Card Management

You can add, edit, and delete the organization and person in Person and Card Management module. Organization and person management is necessary for the video intercom function.

For the first time opening the Access Control module, the following dialog will pop up and you are required to select the scene according to the actual needs. You can select the scene as **Non-residence** and **Residence**.



Figure 2-26 Select Scene



Once the scene is configured, you cannot change it later.

Click **■** → **■** to enter the **Person and Card Management** page.



Figure 2-27 Person and Card Management

The page is divided into two parts: Organization Management and Person Management.

Organization Management	You can add, edit, or delete the organization as desired.
Person Management	After adding the organization, you can add the person to the organization and issue card to persons for further management.

2.5.1 Organization Management

Add Organization

Steps

- In the organization list on the left, click Add to pop up the adding organization page.
- 2. Input the Organization Name as desired.
- 3. Click OK to save the adding.
- You can add multiple levels of organizations according to the actual needs.

- 1) You can add multiple levels of organizations according to the actual needs.
- 2) Repeat Step 2 and Step 3 to add the sub organization.
- 3) Then the added organization will be the sub-organization of the upper-level organization.



Up to 10 levels of organizations can be created.

Modify and Delete Organization

You can select the added organization and click $\boldsymbol{\mathsf{Modify}}$ to modify its name.

You can select an organization, and click **Delete** button to delete it.

i Note

- The lower-level organizations will be deleted as well if you delete an organization.
- Make sure there is no person added under the organization, or the organization cannot be deleted.

2.5.2 Person Management

After adding the organization, you can add person to the organization and manage the added person such as issuing cards in batch, importing and exporting person's information in batch, etc.



Up to 10,000 persons or cards can be added.

Add Person

Person information is necessary for the video intercom system. And when you set linked device for the person, the intercom between intercom devices can be realized.

Steps

 Select an organization in the organization list and click Add on the Person panel to pop up the adding person dialog.



The Person No. will be generated automatically and is not editable.

- 2. Set basic person information.
 - Enter basic information: person name, gender, phone No., birthday details, and email address.
 - Optional: Click Upload Picture to select the person picture from the local PC to upload it to the client.

i Note

The picture should be in *.jpg format.

- Optional: You can also click Take Phone to take the person's photo with the PC camera.
- 3. Set linked device for the person.
 - Click **Details**.

2) Set the linked devices.

Linked Device

You can bind the indoor station to the person.



If you select **Analog Indoor Station** in the Linked Device, the **Door Station** field will display and you are required to select the door station to communicate with the analog indoor station.

Room No.

You can enter the room No. of the person.

- 3) Click OK to save the settings.
- 4. Issue the card for the person.
 - 1) Click Card.
 - 2) Click Add to pop up the Add Card dialog.
 - 3) Select Normal Card.
 - 4) Enter the password of the card itself in the Card Password field. The card password should contain 4 to 8 digits.
 - 5) Enter Card Number manually.
 - 6) Click **OK** and the card(s) will be issued to the person.

Import and Export Person Information

The person information can be imported and exported in batch.

Steps

- 1. Exporting Person: You can export the added persons' information in Excel format to the local PC.
 - After adding the person, you can click Export Person to pop up the following dialog.
 - Click ... to select the path of saving the exported Excel file.
 - Check the checkboxes to select the person information to export.



Figure 2-28 Export Person

- 4) Click OK to start exporting.
- Importing Person: You can import the Excel file with persons information in batch from the local PC.
 - 1) Click Import Person.



Figure 2-29 Import Person

- You can click **Download Template for Importing Person** to download the template first.
- 3) Input the person information to the downloaded template.
- 4) Click ... to select the Excel file with person information.
- Click **OK** to start importing.

Get Person Information from Device

If the added device has been configured with person information (including person details, fingerprint, issued card information), you can get the person information from the device and import to the client for further operation.

Steps



This function is only supported by the device the connection mothod of which is TCP/IP when adding the device.

- **1.** In the organization list on the left, click to select an organization to import the persons.
- 2. Click Get Person to pop up the following dialog box.

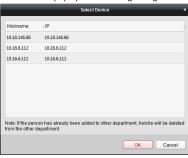


Figure 2-30 Select Device

- 3. The added access control device will be displayed.
- Click to select the device and then click OK to start getting the person information from the device.
- Optional: You can also double click the device name to start getting the person information.

Note

- The person information, including person details, person's fingerprint information (if configured), and the linked card (if configured), will be imported to the selected organization.
- If the person name stored in the device is empty, the person name will be filled with the issued card No. after importing to the client.
- The gender of the persons will be Male by default.

Modify and Delete Person

To modify the person information and attendance rule, click
in the Operation column, or select the person and click **Modify**to open the editing person dialog.

You can click I to view the person's card swiping records.

To delete the person, select a person and click Delete to delete it.



If a card is issued to the current person, the linkage will be invalid after the person is deleted.

Change Person to Other Organization

You can move the person to another organization if needed.

Steps

- 1. Select the person in the list and click Change Organization.
- 2. Select the organization to move the person to.
- 3. Click OK to save the settings.